CALIFORNIA HIGHWAY PATROL

Training & Experience Examination Instructions

EXAMINATION INFORMATION

All parts of this examination belong to the California Highway Patrol

HOW TO COMPLETE YOUR TRAINING & EXPERIENCE EXAMINATION

- Read the instructions on the Training & Experience Examination carefully before you begin.
- Please note that your overall score will be determined solely by the information you provide on this Training & Experience Examination. Information on your application will not be used to determine your final score.
- Please utilize the checklist below to complete the 4 sections in the examination.

☐ Section 1: Employment/Education Verification

- Provide any previous and current Employment and/or Education information.
- Use the Employment/Education Verification information to complete Section 2.

☐ Section 2: Task Ratings

- EXPERIENCE/EDUCATION column: Using the Experience/Education rating scale identify the corresponding number for the amount of time, based on your experience and/or education that you have performed the item, and write that number in the Experience/Education box. Please complete this for each item.
- FREQUENCY column: Using the Frequency rating scale identify the corresponding number of times you have performed the item, and write the number in the Frequency box. Please complete this for each item.
- VERIFICATION column: Mark the "Emp" and "Edu" boxes that match your employment and/or education listed in **Section 1: Employment/Education Verification.** Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).
 - Ensure you have marked at least one box for each item in the Verification column.
 - Make sure the Verification column is marked correctly for the Employment/Education you indicated.

ІТЕМ	EXPERIENCE/EDUCATION SCALE I have performed this task for: 4 - I have more than 12 months of job experience performing this task. 3 - I have between 6 and 12 months of job experience performing this task. 2 - I have between 3 and 6 months of job experience performing this task. 1 - I have minimal job experience performing this task 3 months or less. 0 - I do not know how to do this task and have never done it.	FREQUENCY SCALE I have performed this task: 4 - More than 30 times 3 - At least 21-30 times 2 - At least 11-20 times 1 - At least 1-10 times 0 - 0 times	EXPERIENCE/EDUCATION	FREQUENCY	VERIFICATI Employment (Education (Ed	Emp)/
1.	Develop Human Resources training curricu development, survey) to ensure a comprehensi handouts.		2	2	Emp A Emp B Emp C Emp D Emp F Emp F	□ Edu A □ Edu B □ Edu C □ Edu D
2.	Develop training exercises utilizing books, tean question/answer exercises in order to assist the st		2	2	Emp A Emp B Emp C Emp D Emp F Emp F	⊞ Edu A □ Edu B □ Edu C □ Edu D

STATE OF CALIFORNIA

Training & Experience Examination Instructions

☐ Signature

• Failure to include an original signature on page 4 of the examination may result in disqualification.

NOTE: INCORRECT MARKS OR BLANK RESPONSES WILL NOT BE SCORED AND MAY AFFECT YOUR OVERALL SCORE OR RESULT IN DISQUALIFICATION FROM THIS EXAMINATION.

An example of how to fill out the Training & Experience Examination has been provided on the next page. Please submit your completed Training & Experience Examination, along with a State application (STD. 678, Examination / Employment Application, Rev. 12-21 or later) as follows:

Electronically:

Electronic Training & Experience Examinations can be submitted through your account at www.CalCareers.ca.gov.

Mail to:

CALIFORNIA HIGHWAY PATROL SELECTION STANDARDS AND EXAMINATIONS SECTION P.O. BOX 942898 SACRAMENTO, CA 94298-0001

OR hand deliver during regular business hours (8:00 a.m. to 5:00 p.m.) to the following location:

Hand Deliver to:

CALIFORNIA HIGHWAY PATROL SELECTION STANDARDS AND EXAMINATIONS SECTION 601 NORTH $7^{\rm TH}$ STREET SACRAMENTO, CA 95811

Training Program Specialist

Training & Experience Examination

Read instructions carefully

The California civil service selection system is merit-based and eligibility for appointment is established through a formal examination process. The Training Program Specialist examination consists of a Training & Experience Examination used to evaluate your education, training, and experience. The eligible list resulting from this examination process will be used by the California Highway Patrol to fill their existing positions.

This Training & Experience Examination will account for 100% of the weight of your examination for this classification. Therefore, please be sure to follow the instructions carefully.

Candidate's Name: John Doe

Social Security Number: 555-00-5555

Address: 1123 Mather Road, Sunny City, CA 91215

Phone Number: 123-233-4455

Section 1: Employment/Education Verification

Include any previous and current Employment and/or Education information that may apply to this examination. You will use this information to complete Section 2.

Contact may be made to confirm that you have paid or unpaid experience pertaining to the duties and requirements listed in this examination. List all Employment and/or Education information that applies.

EMPLOYMENT **Employment A**

Job Title: *Training Coordinator*

Organization Name and Address: ABZ Corporate Agency, 123 Oak Ave., Sacramento, CA 95814

Dates Worked: From: 7/1/2010 To: 7/30/2013

Name of Supervisor(s) or Person(s) Who Can Verify Your Job Responsibilities: Dana Clark

Contact Phone Number(s) of the above Individual(s): 555-565-5656

EDUCATION **Education A**

School Name and Address: *University of California, Sunny City*

Degree(s) Earned: Business Administration with Concentration in Communications

Date(s) Attended: From: 9/1/2005 To: 5/1/2010

Section 2: Task Ratings

Instructions:

Respond to each of the following items by indicating how the statement applies to you. You are required to respond to every item.

Using the scales (Experience/Education, Frequency, Verification) provided below, you will rate your experience performing specific job-related tasks.

In responding to each item, use the information you listed in <u>Section 1: Employment/Education</u> <u>Verification</u>. Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).

For items 1-2, provide responses regarding your:

- "Experience/Education" Using the Experience/Education rating scale identify the corresponding number for the amount of time, based on your experience and/or education that you have performed the item, and write that number in the Experience/Education box. Please complete this for each item.
- "Frequency" Using the Frequency rating scale identify the corresponding number of times you have performed the item, and write the number in the Frequency box. Please complete this for each item.
- "Verification" Mark the "Emp" and "Edu" boxes that match your employment and/or education listed in <u>Section 1: Employment/Education Verification</u>. Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).
 - Ensure you have marked at least one box for each item in the Verification column.
 - Make sure the Verification column is marked correctly for the Employment/Education you indicated.

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TTEM	and have hever done it.	FREQUENCY SCALE I have performed this task: 4 – More than 30 times 3 – At least 21-30 times 2 – At least 11-20 times 1 – At least 1-10 times 0 – 0 times	EXPERIENCE/EDUCATION	FREQUENCY	VERIFICATION Employment (Emp)/ Education (Edu)
1.	Develop Human Resources training curr & pay, exam development, survey) to en class using Power Point, manuals, and h	sure a comprehensive	2	2	☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F

ITEM	EXPERIENCE/EDUCATION SCALE I have performed this task for: 4 – I have more than 12 months of job experience performing this task. 3 – I have between 6 and 12 months of job experience performing this task. 2 – I have between 3 and 6 months of job experience performing this task. 1 – I have minimal job experience performing this task 3 months or less. 0 – I do not know how to do this task and have never done it.	FREQUENCY SCALE I have performed this task: 4 – More than 30 times 3 – At least 21-30 times 2 – At least 11-20 times 1 – At least 1-10 times 0 – 0 times	EXPERIENCE/EDUCATION	FREQUENCY	VERIFICATION Employment (Emp)/ Education (Edu)
2.	Develop training exercises utilizing book concepts, fill-in-the-blanks, and question to assist the students comprehend the ma	n/answer exercises in order	2	1	☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F

SCHOOL PUPIL TRANSPORTATION SAFETY COORDINATOR

Training & Experience Examination

Read instructions carefully

The California civil services selection system is merit-based and eligibility for appointment is established through a formal examination process. The School Pupil Transportation Safety Coordinator examination consists of a Training & Experience Examination used to evaluate your education, training, and experience. The eligible list resulting from this examination process will be used by the California Highway Patrol to fill their existing positions.

This Training & Experience Examination will account for 100% of the weight of your examination for this classification. Therefore, please be sure to follow the instructions carefully. Candidate's Name: Social Security Number (Optional): Address: Home Phone Number: Work Phone Number: Cellular Phone Number: **Section 1: Employment/Education Verification** Include any previous and current Employment and/or Education information that may apply to this examination. You will use this information to complete Section 2. Contact may be made to confirm that you have paid or unpaid experience pertaining to the duties and requirements listed in this examination. List all Employment and/or Education information that applies. **EMPLOYMENT Employment A** Job Title: Organization Name and Address: Dates Worked (mm/dd/yyyy): From: ______To: _____ Name of Supervisor(s) or Person(s) who can verify your job responsibilities: Contact Phone Number(s) of the above individual(s):

Employment B Job Title: Organization Name and Address: Dates Worked (mm/dd/yyyy): From: _____To: ____ Dates Worked (mm/dd/yyyy): From: _____To: ______ Name of Supervisor(s) or Person(s) who can verify your job responsibilities: ______ Contact Phone Number(s) of the above individual(s): **Employment C** Job Title: Organization Name and Address: Dates Worked (mm/dd/yyyy): From: To: Name of State of St Name of Supervisor(s) or Person(s) who can verify your job responsibilities: Contact Phone Number(s) of the above individual(s): **Employment D** Job Title: ______Organization Name and Address: ______ Dates Worked (mm/dd/yyyy): From: To: Name of Supervisor(s) or Person(s) who can verify your job responsibilities: Contact Phone Number(s) of the above individual(s): **Employment E** Job Title: ____ Name of Supervisor(s) or Person(s) who can verify your job responsibilities: Contact Phone Number(s) of the above individual(s):

Employment F

Job Title:	
Organization Name and Address:	
Dates Worked (mm/dd/yyyy): From:To:	
Name of Supervisor(s) or Person(s) who can verify your job responsibilities:	
Contact Phone Number(s) of the above individual(s):	

EDUCATION

Education A

School Name and Address:		
Degree(s) Earned:		
Date(s) Attended (mm/dd/yyyy): From:	To:	
Education B		
School Name and Address:		
Degree(s) Earned:		
Date(s) Attended (mm/dd/yyyy): From:	To:	
Education C		
School Name and Address:		
Degree(s) Earned:		
Date(s) Attended (mm/dd/yyyy): From:	To:	
Education D		
School Name and Address:		
Degree(s) Earned:		
Date(s) Attended (mm/dd/yyyy): From:	To:	

CERTIFICATION – IMPORTANT – PLEASE READ CAREFULLY BEFORE SIGNING – if not signed, this examination may be disqualified.

Before a final score is determined, your responses to exam questions will be verified. An exams manager or personnel staff member may contact the individuals or educational institutions you have provided to confirm job dates, experience, duties, achievements, and/or possession of knowledge, skills, and abilities. Failure to provide adequate employment and/or education information may result in a low score or disqualification from this examination.

If it is determined at any time that you have made any false or inaccurate representations in any of the information you have provided on this examination, you may be disqualified from this process, removed from the certification list(s), suffer a loss of State employment, and/or suffer a loss of the right to compete in any future State of California hiring processes. You are solely responsible for the accuracy of the responses provided.

This warning has been provided to protect your rights as a job candidate as well as the rights of the Department. Be advised that you are expected to answer truthfully and accurately.

I certify and understand that all statements I have made in this examination are true and complete to the best of my knowledge and contains no willful misrepresentation of falsifications. Failure to include original signature may result in disqualification.

Signature	Date

FILING INSTRUCTIONS:

Please submit your completed Training & Experience Examination and a State Application (STD. 678) as follows:

Electronically:

Electronic Training & Experience Examinations can be submitted through your account at www.CalCareers.ca.gov.

Mail to:

CALIFORNIA HIGHWAY PATROL SELECTION STANDARDS AND EXAMINATIONS SECTION P.O. BOX 942898 SACRAMENTO, CA 94298-0001

OR hand deliver during regular business hours (8:00 a.m. to 5:00 p.m.) to the following location:

Hand Deliver to:

CALIFORNIA HIGHWAY PATROL SELECTION STANDARDS AND EXAMINATIONS SECTION 601 NORTH 7TH STREET SACRAMENTO, CA 95811

MINIMUM QUALIFICATIONS

Each candidate must meet the minimum qualifications on his/her application by the cut-off date. If not, the candidate's application in the examination process will be rejected and his/her Training and Experience Examination will not be scored. Please ensure that your State Application (STD. 678) clearly indicates your education, experience, and licensure information reflective of the minimum qualifications for this examination process as stated below:

Possession of a valid driver license of the appropriate class issued by the Department of Motor Vehicles. Applicants who do not possess the license will be admitted to the examination but must secure the license prior to appointment. <u>AND</u>

Two years of full-time experience as a school bus driver. AND

One year of full-time experience as either a:

- (1) school bus delegated behind-the-wheel trainer verified by the California Department of Education; **OR**
- (2) school bus driver instructor certified by the California Department of Education; **OR**
- (3) a school bus driver supervisor.

Section 2: Task Ratings

Instructions:

Respond to each of the following items by indicating how the statement applies to you. You are required to respond to every item.

Using the scales (Experience/Education, Frequency, Verification) provided below, you will rate your experience performing specific job-related tasks.

In responding to each item, use the information you listed in <u>Section 1: Employment/Education</u> <u>Verification</u>. Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).

For items 1-20, provide responses regarding your:

- "Experience/Education" Using the Experience/Education rating scale identify the corresponding number for the amount of time, based on your experience and/or education that you have performed the item, and write that number in the Experience/Education box. Please complete this for each item.
- "Frequency" Using the Frequency rating scale identify the corresponding number of times you have performed the item and write the number in the Frequency box. Please complete this for each item.
- "Verification" Mark the "Emp" and "Edu" boxes that match your employment and/or education listed in <u>Section 1: Employment/Education Verification</u>. Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).
 - Ensure you have marked <u>at least one</u> box for each item in the Verification column.
 - Make sure the Verification column is marked correctly for the Employment/Education you indicated

	EXPERIENCE/EDUCATION SCALE Lhave performed this took for:	FREQUENCY SCALE I have performed this task:			VERIFICATION Employment (Emp)/
ITEM	 I have performed this task for: 4 – I have more than 12 months of job experience performing this task. 3 – I have between 6 and 12 months of job experience performing this task. 2 – I have between 3 and 6 months of job experience performing this task. 1 – I have minimal job experience performing this task 3 months or less. 0 – I do not know how to do this task and have never done it. 	4 – More than 30 times 3 – At least 21-30 times 2 – At least 11-20 times 1 – At least 1-10 times 0 – 0 times	EXPERIENCE/EDUCATION	FREQUENCY	Education (Edu)

1.	EXPERIENCE/EDUCATION SCALE I have performed this task for: 4 – I have more than 12 months of job experience performing this task. 3 – I have between 6 and 12 months of job experience performing this task. 2 – I have between 3 and 6 months of job experience performing this task. 1 – I have minimal job experience performing this task 3 months or less. 0 – I do not know how to do this task and have never done it. Interview applicants to determine basic	FREQUENCY SCALE I have performed this task: 4 – More than 30 times 3 – At least 21-30 times 2 – At least 11-20 times 1 – At least 1-10 times 0 – 0 times	EXPERIENCE/EDUCATION	FREQUENCY	VERIFICATION Employment (Emp)/ Education (Edu)
1.	interview applicants to determine basic	engiomity.			☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
2.	Fingerprint applicants.				☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
3.	Verify applicants' medical and training	certificates.			☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
4.	Examine applicants for school bus, SPA farm labor vehicle special driver certific	<u> </u>			☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
5.	Evaluate applicants for school bus, SPA farm labor special driver certificates.	B, youth bus, GPPV, and			☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
6.	Review school bus and farm labor vehicle determine if the investigating officer for youth bus, GPPV, or farm labor vehicle makes appropriate recommendations to Vehicles.	and the school bus, SPAB, driver negligent, and			□ Emp A □ Edu A □ Emp B □ Edu B □ Emp C □ Edu C □ Emp D □ Edu D □ Emp E □ Emp F
7.	Determine the validity of complaints by SPAB, youth bus, GPPV, and farm laborated and the second sec				☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
8.	Respond to complaints by or against sch bus, GPPV, and farm labor vehicle drive				☐ Emp A ☐ Edu A ☐ Emp A ☐ Edu B ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F

ITEM	EXPERIENCE/EDUCATION SCALE I have performed this task for: 4 – I have more than 12 months of job experience performing this task. 3 – I have between 6 and 12 months of job experience performing this task. 2 – I have between 3 and 6 months of job experience performing this task. 1 – I have minimal job experience performing this task 3 months or less. 0 – I do not know how to do this task and have never done it.	FREQUENCY SCALE I have performed this task: 4 – More than 30 times 3 – At least 21-30 times 2 – At least 11-20 times 1 – At least 1-10 times 0 – 0 times	EXPERIENCE/EDUCATION	FREQUENCY	VERIFICATION Employment (Emp)/ Education (Edu)
9.	Interpret laws and regulations of the Calif Education Code, California Code of Regu policies and procedural provisions of the Code to drivers and carriers.	lations (Title 13), and			□ Emp A □ Edu A □ Emp B □ Edu B □ Emp C □ Edu C □ Emp D □ Edu D □ Emp E □ Emp F
10.	Apply laws and regulations of the Californ Education Code, Title 13, and policies and procedural provisions of the Californi and carriers.				□ Emp A □ Edu A □ Emp B □ Edu B □ Emp C □ Edu C □ Emp D □ Edu D □ Emp E □ Emp F
11.	Explain laws and regulations of the California Highway Patrol to drivers a	d procedural provisions of			☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
12.	Make presentations before groups of drive general public regarding driver licensing a requirements, and the safe transportation of labor workers.	and certification			□ Emp A □ Edu A □ Emp B □ Edu B □ Emp C □ Edu C □ Emp D □ Edu D □ Emp E □ Emp F
13.	Write reports regarding school pupil and f safety.	farm labor transportation			☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
14.	Make recommendations regarding school transportation safety.	pupil and farm labor			☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
15.	Complete departmental reports.				☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
16.	Review school bus stops as specified in Tocode of Regulations.	itle 13 of the California			☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F

ITEM	EXPERIENCE/EDUCATION SCALE I have performed this task for: 4 – I have more than 12 months of job experience performing this task. 3 – I have between 6 and 12 months of job experience performing this task. 2 – I have between 3 and 6 months of job experience performing this task. 1 – I have minimal job experience performing this task 3 months or less. 0 – I do not know how to do this task and have never done it.	FREQUENCY SCALE I have performed this task: 4 – More than 30 times 3 – At least 21-30 times 2 – At least 11-20 times 1 – At least 1-10 times 0 – 0 times	EXPERIENCE/EDUCATION	FREQUENCY	VERIFICATION Employment (Emp)/ Education (Edu)
17.	Inspect drivers records.				☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
18.	Evaluate the driving ability of bus drivers.				☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
19.	Establish/maintain documentation.				☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F
20.	Operate/drive school buses/vans.				☐ Emp A ☐ Edu A ☐ Emp B ☐ Edu B ☐ Emp C ☐ Edu C ☐ Emp D ☐ Edu D ☐ Emp E ☐ Emp F

CALIFORNIA HIGHWAY PATROL CONDITIONS OF EMPLOYMENT

EXAMINATION TITLE(S)

PRINT FIRST NAME, M.I., LAST NAME

SOCIAL SECURITY NUMBER	Providing a Social Security Account Number is voluntary in accordance with the Privacy Act of 1974.
	(PL 93-579). If, however, the Social Security Number is not included, it will delay the processing
	of information which you are providing regarding your preference in working conditions.

Mark the circle next to the County or Region where you wish to work. You will not be eligible for positions in LOCATIONS not marked. If more than 16 location choices are selected, you may be considered available for work anywhere in the State.

Before you mark this form, there are some things you should consider. If you are not planning to relocate or are not willing to travel to a distant job location, do not select locations that are a long way from your residence.

5 ANYWHERE IN THE STATE - If marked, no further selection is necessary.

0400 Butte	1700 Lake	3100 Placer	5100 Sutter
0600 Colusa	1800 Lassen	3200 Plumas	5200 Tehama
0800 Del Norte	2300 Mendocino	4500 Shasta	5300 Trinity
1100 Glenn	2500 Modoc	4600 Sierra	5800 Yuba
1200 Humboldt	2900 Nevada	4700 Siskiyou	
0100 Alameda	2000 Madera	3500 San Benito	4900 Sonoma
0200 Alpine	2100 Marin	3800 San Francisco	5000 Stanislaus
0300 Amador	2200 Mariposa	3900 San Joaquin	5500 Tuolumne
0500 Calaveras	2400 Merced	4100 San Mateo	5700 Yolo
0700 Contra Costa	2700 Monterey	4300 Santa Clara	
0900 El Dorado	2800 Napa	4400 Santa Cruz	
1000 Fresno	3400 Sacramento	4800 Solano	
1300 Imperial	1900 Los Angeles	3600 San Bernardino	5400 Tulare
1400 Inyo	2600 Mono	3700 San Diego	5600 Ventura
•	3000 Orange	4000 San Luis Obispo	5000 ventura
1500 Kern			

TYPE OF APPOINTMENT THAT YOU WILL ACCEPT - Please mark only one.

Α	11	Permanent or Temporary - full time, part time, or intermittent
\mathbf{C}	55	Permanent or Temporary - full time only
\mathbf{M}	44	Permanent or Temporary - part time or intermittent only
D	58	Permanent only - full time only
K	85	Temporary only - full time only
R	41	Permanent - part time or intermittent OR Temporary - full time, part time, or intermittent

