

**CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION
OFFICE OF CORRECTIONAL SAFETY**

DUTY STATEMENT

SPECIAL SERVICE UNIT

SPECIAL AGENT

065-XXX-9766-XXX

Under the supervision of the Senior Special Agent, Special Service Unit (SSU), Office of Correctional Safety (OCS), the Special Agent performs the full range of peace officer duties and responsibilities in accomplishing his/her assignment. SSU is charged with oversight of departmental gang management, requiring the incumbent to conduct major criminal investigations with particular focus on gang activity and enterprise. The SSU Special Agent participates on prison escapee and other criminal apprehension efforts for the department and in conjunction with other agencies. The incumbent must establish and maintain cooperative working relationships within the department, as well as with other law enforcement and governmental agencies; communicate effectively verbally and in writing; gather and evaluate facts and evidence; analyze situations accurately and take effective and appropriate action; understand and apply applicable laws, rules, policies and procedures.

PERCENTAGE BREAKDOWN OF DUTIES

- 40% Conduct complex, highly sensitive and difficult investigations for the California Department of Corrections and Rehabilitation (CDCR)/OCS pertaining to parolees, escapees and inmates suspected of major criminal and/or gang activity. Plan, coordinate and participate in surveillance and monitoring operations, suspect interrogations/witness interviews, search warrant service, evidence seizure, threat assessments, polygraph examinations and enforcement and apprehension/arrest actions. Identify/ establish criminal conduct and enterprise, gang affiliations and criminal associates of individuals under departmental control. Be proficient in the application of the principles and techniques of conducting investigations and enforcement activities for CDCR, including laws and techniques of search, arrest, evidence seizure/handling, confidential informant management and intelligence gathering. Utilize various law enforcement data and intelligence resources and collaborate/coordinate with other CDCR offices, governmental entities, and law enforcement agencies.
- 30% Pursue and return to custody prison escapees and high-risk parole violators. Assist other law enforcement agencies on pursuits/investigations of dangerous, high-profile suspects. Identify/ intercept threats against CDCR, law enforcement and governmental agency staff/staff families and prevent execution of credible threats. Conduct gang active/inactive reviews, validations and debriefings. Gather, analyze and report gang intelligence information in compliance with established policy and process requirements; prepare evidence for presentation in criminal court and administrative hearings; testify in legal proceedings.
- 20% Prepare comprehensive, clear and concise reports pertaining to investigations, escapes, arrests, polygraph examinations, gang validations/operations, threat assessments, CDCR/OCS issues, etc. Develop and conduct training for CDCR institutional and parole staff, other law enforcement agencies and colleges on various pertinent areas of expertise, such as gang management, high-risk transportation, interviewing career criminals/gang members, surveillance techniques, etc. Serve as a resource and provide technical assistance regarding gang management issues, tactical operations, and CDCR procedural application of various sections of Title 15 of the California Code of Regulations and the California Penal Code pertinent to enforcement and investigation.

- 10% Provide special transportation detail throughout the state for high risk/notoriety inmates. Participate on task force operations with other law enforcement agencies. Provide protective services for the CDCR Secretary, executive management, and staff, as well as, other State officials, as needed. Represent CDCR/OCS at meetings and conferences. Complete other related duties as required.

REQUIRED QUALIFICATIONS:

- Per Department Operations Manual §32010.19.6, specialized units such as OCS may establish a quarterly proficiency course of fire and techniques that meet their specific needs. OCS has established a specialized course of fire and applicable staff assigned to OCS are required to pass this quarterly course of fire with primary and other assigned firearms in order to maintain their assignment to OCS.
- Visual acuity of 20/60 or better in each eye without correction and 20/20 in each eye with correction.
- Meet hearing acuity standards set forth in the Department's hearing protocol.
- Mental capacity to be aware/alert in observation/identification of security risks.
- Mental ability to recall an incident in order to accurately document the incident in writing.
- Remain observant for prolonged periods of time during surveillance and other special operations.
- Mental capacity to judge an emergency situation, determine the appropriate use of force, and carry out that use of force.
- Communicate effectively, verbally and in writing, in order to: provide information and directions/orders; prepare correspondence; create/update desk procedures; train staff; establish, promote, and maintain confident and cooperative relationships with others (inmates, wards, parolees, departmental employees, the public, outside agencies, etc.); to promote collaborative participation and enhance morale and productivity; to meet the Department's vision, values, mission, goals, and objectives, etc.
- Read, comprehend, and analyze written material to effectively take appropriate action.
- Able to be supervised, accept constructive criticism and feedback, and use supervisory direction positively.
- Maintain and ensure confidentiality of departmental information, records, documents, concerns, issues, etc.
- Operate a motor vehicle safely effectively, and in compliance with all applicable laws policies.
- Operate various equipment/tools such as personal computers, cameras, video, audio, telephone, etc.
- Withstand the physically and mentally demanding training and operational components of this assignment.

WORKING CONDITIONS:

Must be able to:

- Work a minimum of 40 hours per week and extended hours as needed during various times of the day, night, week, weekend, and holidays on a case-by-case basis.
- Work additional hours in order to accomplish the completion of critical/urgent tasks, including overnight stays.
- Respond to emergency callouts when necessary.
- Travel via vehicle and plane.
- Wear protective clothing (ballistic/stab vests, etc.) and breathing apparatus to prevent blood/air-borne pathogens.
- Remain functional with exposure to fumes, gases, and various chemicals such as, but not limited to pepper spray and tear gases; defend self or co-worker during incidents when chemical agents are deployed.
- Undergo potential life-threatening contact, psychological manipulation, and verbal abuse/harassment from inmates, wards, parolees, employees, etc.
- Disarm, subdue, and apply restraints to individuals, using approved procedures.
- Defend self against armed individuals.
- Search for contraband in buildings, dwellings, homes, vehicles, etc. and conduct body searches.
- Walk continuously.
- Run occasionally; run in an all-out effort while responding to emergencies or serious incidents; run distances that vary from a few yards up to several hundred yards; run over varying surfaces, including uneven grass, dirt areas, pavement, cement, stairs, several flights of stairs, etc.; run while maneuvering up or down.
- Climb occasionally to frequently; ascent, descent, or climb a series of steps/stairs, several tiers of stairs, or ladders; carry items while climbing.
- Crawl and crouch occasionally; crouch while filing a weapon or while involved in property or body searches.
- Stand occasionally to continuously.
- Sit occasionally to continuously while performing record keeping, report writing, and observing designated areas.
- Drive six to eight hours a day.
- Stoop and bend occasionally to frequently while inspecting buildings, homes, vehicles, etc., and searching individuals from head to toe.
- Lift and carry 20 to 50 pounds frequently throughout the workday and perform very heavy lifting occasionally (in excess of 100 pounds occasionally, and/or in excess of 50 pounds frequently, and/or in excess of 20 pounds constantly); physically restrain an individual, including wrestling him/her to the floor; partially lift and drag an individual.

- Push and pull occasionally to frequently; push and pull while opening and closing locked gates and doors throughout the work day; push and pull during an altercation with or restraint of an individual.
- Reach occasionally to continuously; reach overhead while performing home or body searches, etc.
- Use head/neck movement (includes both side-to-side and flexing downward and backward) frequently to continuously throughout the day; move or use head/neck while performing regular duties including observing and surveilling subjects.
- Move arms occasionally to continuously, including writing reports, restraining an individual, and firing a weapon.
- Move hands and wrists frequently to continuously, including grasping and squeezing, independently of each other; possess and utilize five-finger dexterity in loading and unloading weapons, searching individuals, and operating various communication devices.
- Brace occasionally including while restraining an individual, during an altercation, and while performing body searches.
- Press occasionally with legs/feet while driving a vehicle.
- Twist the body frequently to continuously in all directions, including with the body in an upright position, standing, or walking.
- Perform regular duties indoors, outdoors, or a combination of indoors and outdoors.
- Perform regular duties while exposed to varying weather conditions and temperatures, controlled environments, and after dark.
- Perform regular duties on a wide range of working surfaces which may be slippery.
- Exit from a stopped vehicle quickly in emergency situations, to effect arrests and searches, etc.