DUTY STATEMENT

CDCR INSTITUTION OR DEPARTMENT California Correctional Health Care Services	POSITION NUMBER (Agency – Unit – Class – Serial) 042-521-8429-003				
UNIT NAME AND CITY LOCATED Medical Services Division Electronic Documentation and Decision Support Elk Grove	CLASSIFICATION TITLE Health Program Manager III (Specialist) WORKING TITLE Health Program Manager III				
	COI Yes □ No ⊠	WORK WEEK GROUP	CBID M01	TENURE P	TIME BASE
SCHEDULE (Telework may be available):AM toPM. (Approximate only for FLSA exempt classifications)	SPECIFIC LOCATION ASSIGNED TO Headquarters Elk Grove, CA 95758				
INCUMBENT (If known)	EFFECT	VE DATE			

California Correctional Health Care Services (CCHCS) is committed to building and maintaining a culturally diverse workplace. We believe cultural diversity and backgrounds, experiences, perspectives, and unique identities should be honored, valued, and supported, and we believe all staff should be empowered. We are proud to foster inclusion and representation in all levels of the CCHCS.

CCHCS values all team members. We work cooperatively with team members and others to enable CCHCS to provide the highest level of service possible. We encourage creativity and ingenuity while treating others fairly, honestly, and with respect, all of which are critical to the success of CCHCS mission.

PRIMARY DOMAIN:

Under administrative direction of the Associate Director, Administrative Operations, the Health Program Manager (HPM) III (Specialist) will function as a highly skilled expert who provides oversight for the most complex and sensitive projects associated with the Integrated Substance Use Disorder (ISUDT) program within the Electronic Health Records System (EHRS) Documentation and Decision Support Unit. The HPM III (Specialist) will be responsible for coordinating the development, implementation, and evaluation of Cerner Millennium Tier levels I, II, and III clinical business solutions in the EHRS for the ISUDT program. The HPM III (Specialist) ensures EHRS power forms and other documentation methods align with ISUDT workflows and processes, and capture the information and data required to support patient care decisions for ISUDT patients who often have complex comorbidities. The HPM III (Specialist) ensures effective and efficient development, implementation, and ongoing management of EHRS decision support tools for the ISUDT program and related services through active monitoring, communication, and continuous process improvement.

Indicate the duties and responsibilities assigned to the position and the percentage of time spent on each. Group related tasks under the same percentage with the highest percentage first. (Use addition sheet if necessary)

ESSENTIAL FUNCTIONS

With a primary focus on the ISUDT program, plans, organizes, and directs the activities of the EHRS Documentation and Decision Support Unit projects. Monitors changes in regulations and standards regarding EHRS documentation methods, and provides oversight and consultation on the most complex EHRS design and build projects in partnership with the CCHCS Information Technology Services Division (ITSD) for the ISUDT program. Support health care operations for the ISUDT program by coordinating the development and implementation of advanced automated processes for capturing and integrating internal and external data into clinical informatics tools to organize, interpret, and present data used by clinical staff in the provision of patient care including

treatment selection, and care management and coordination. Advises executive management on

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recommended approaches for capturing and presetting clinical ISUDT-related data and information within EHRS that ensures providers and other clinicians have effective, patient-centered tools to support communication, and safe, timely, effective and efficient services at the point of care. Ensures that ISUDT workflow and all phases of Cerner Millennium Tier levels I, II and III within EHRS are completed accurately and timely.

- Provides guidance and expert consultation on the most complex and large-scale ISUDT-related EHRS projects. Sets EHRS Documentation and Decision Support Unit priorities and objectives related to ISUDT-related, decision support development, and manages project work plans on large scale ISUDT-related data projects. In response to critical and urgent questions from Executive Management, ensures ISUDT and related clinical program data are captured and presented in the system to enable the provision of direct patient care. Propose institutional policies, rules, and regulations regarding ISUDT-related EHRS documentation issues; establishes and implements procedures to ensure accuracy, completeness, consistency, and availability of ISUDT and related data collection from health records.
- Coordinates the workflow between Information Technology (IT), clinical, and data analytic staff to identify and gather business and information requirements needed by clinical staff to deliver substance-use disorder (SUD) care to patients, and to enable clinical staff to effectively manage comorbidities among this population and other patient populations with related complex clinical needs. Represents CCHCS in external work groups and committees to ensure ISUDT EHRS design, build, and quality assurance processes conform to state and national standards and best practices. Proposes and implements policies, procedures, and rules to ensure accuracy, completeness, and consistency.
- **5%** Performs other duties and special projects as assigned.

KNOWLEDGE AND ABILITIES

Knowledge of: Substance use disorder treatment, mental health, public health and health care services programs and trends; problems and procedures involved in establishing community relationships and assessing community health program needs and resources for those suffering with SUD; preparation and planning for coordinated programs with local and Federal agencies, private agencies and health care providers; principles and methods of public administration including organization, personnel and fiscal management; methods of preparing reports; research and survey methods; methods and principles of medical care administration, disease and disability prevention, health promotion and medical rehabilitation; procedures, planning, implementation and monitoring of programs; design and plan for coordination of programs with Federal and local agencies; legislative processes.

Ability to: Assist in development of public health and health care projects focused on SUD; apply health regulations, policies and procedures; participate in monitoring and evaluating health programs and projects; gather, analyze and organize data related to health programs; analyze administrative problems and recommend effective action; speak and write effectively; act as program liaison with staff in other programs at the Federal, State, and local level; assist in planning, conducting and evaluating of field projects; recommend and take actions on a variety of health programs, project activities, staffing and budgetary processes; analyze proposed legislation, regulations and health program standards; provide consultation and technical assistance to local agencies; serve on task forces and committees as a program representative.

DESIRABLE QUALIFICATIONS

Documented experience working with data and health-policy related topics.

SPECIAL PHYSICAL CHARACTERISTICS

Persons appointed to this position must be reasonably expected to exert up to 10lbs. of force occasionally and/or a negligible amount of force frequently or constantly to lift, carry, push, pull, or otherwise move objects. Involves sitting most of the time but may involve walking or standing for brief periods of time.

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SUPERVISOR'S STATEMENT: I HAVE DISCUSSED THE DUTIES OF THE POSITION WITH THE EMPLOYEE						
SUPERVISOR'S NAME (Print)	SUPERVISOR'S SIGNATURE	DATE				
EMPLOYEE'S STATEMENT: I HAVE DISCUSSED WITH MY SUPERVISOR THE DUTIES OF THE POSITION AND HAVE RECEIVED A COPY OF THE DUTY STATEMENT						
The statements contained in this duty statement reflect general details as necessary to describe the principal functions of this job. It should not be considered an all-inclusive listing of work requirements. Individuals may perform other duties as assigned, including work in other functional areas to cover absence of relief, to equalize peak work periods or otherwise balance the workload.						
EMPLOYEE'S NAME (Print)	EMPLOYEE'S SIGNATURE	DATE				