



## Automotive Pool Attendant III Training and Experience Evaluation

### GENERAL INFORMATION

This Training and Experience Evaluation (T&E) will be used to measure your experience, training, and/or education relevant to this classification. It will ask you to rate yourself on the experience, training, and/or education that you will bring to the job with Department of General Services (DGS).

**This T&E Evaluation is a scored component accounting for 100% of your score in this examination.** In order to obtain a position on the eligible list, a minimum rating of 70% must be attained. It is important to complete the T&E Evaluation carefully and accurately. Your responses are subject to verification before appointment to a position. It is essential to ***take your time and read all questions and responses carefully*** before selecting your response.

The eligible list resulting from this examination will be used by DGS to fill our existing and/or future vacancies. A "Conditions of Employment" form is included in this T&E Evaluation that will allow you to select the location(s), tenure(s), and time base(s) that you are interested in working.

### AFFIRMATION STATEMENT

I hereby certify and understand that the information provided by me on this examination is true and complete to the best of my knowledge and contains no willful misrepresentation or falsifications. I understand that if it is later determined that I have made any false or inaccurate representations in any of the information I have provided, I will be removed from the eligible list resulting from this examination and may not be allowed to compete in future examinations for State employment. If already hired from the result of this examination, I may have adverse action taken against me, which could result in dismissal. I also understand that I am solely responsible for the accuracy of the responses I provide.

Print Name \_\_\_\_\_

CalCareer ID #: \_\_\_\_\_ Email: \_\_\_\_\_

Cell Phone #: \_\_\_\_\_ Work Phone #: \_\_\_\_\_

Signature \_\_\_\_\_ Date: \_\_\_\_\_

### FILING INSTRUCTIONS

You are required to submit **this completed T&E** as follows:

**Via Email**

[DGSExams@dgs.ca.gov](mailto:DGSExams@dgs.ca.gov)

The preferred method of T&E submittal is via email as it is the most **expeditious** method of communication.

**By Mail**

Department of General Services

Office of Human Resources  
Attn: Recruitment and Examination Services Unit  
P.O. Box 989052  
West Sacramento, CA 95798-9052

**In Person**

Department of General Services  
707 3<sup>rd</sup> Street, Lobby\*  
West Sacramento, CA 95605

*\*Visitors to the Department of General Services must be escorted at all times. Applicants must use the telephone provided in the Lobby to contact the Office of Human Resources at (916) 376-5400 OR email [DGSExams@dgs.ca.gov](mailto:DGSExams@dgs.ca.gov) to set up an appointment to drop off their application.*

**TRAINING AND EXPERIENCE EVALUATION**

**INSTRUCTIONS:** Read each statement carefully and select one option for each of the scales provided that best relates your experience. In responding to each statement, you may refer to your FORMAL EDUCATION, FORMAL TRAINING COURSES, and/or WORK EXPERIENCE whether paid or unpaid.

1. Verify that vehicle's various fluid levels (e.g., engine oil, transmission, brake, power steering, washer, coolant) are sufficient in accordance with manufacturer's specifications.
  - A. Select one that best relates to the **length** of your experience performing this task.
    - 36 or more months
    - 24 to 35 months
    - 12 to 23 months
    - 0 to 11 months
  - B. Select one that best relates to the **frequency** (how often) you performed this task.
    - Daily
    - Weekly
    - Monthly
    - Yearly
    - Never

2. Visually inspect vehicle's various, minor mechanical parts (e.g., fan belts, radiator hoses, door handles, batteries) and document possible defects and/or safety issues.
- A. Select one that best relates to the **length** of your experience performing this task.
- 36 or more months
  - 24 to 35 months
  - 12 to 23 months
  - 0 to 11 months
- B. Select one that best relates to the **frequency** (how often) you performed this task.
- Daily
  - Weekly
  - Monthly
  - Yearly
  - Never
3. Fill vehicle's fuel tank with appropriate fuel (e.g., gasoline, compressed natural gas, propane) or charge electric vehicle.
- A. Select one that best relates to the **length** of your experience performing this task.
- 36 or more months
  - 24 to 35 months
  - 12 to 23 months
  - 0 to 11 months
- B. Select one that best relates to the **frequency** (how often) you performed this task.
- Daily
  - Weekly
  - Monthly
  - Yearly
  - Never

4. Perform minor detail operations on vehicles (e.g., install license plates, windshield wipers, check tires air pressure.)
- A. Select one that best relates to the **length** of your experience performing this task.
- 36 or more months
  - 24 to 35 months
  - 12 to 23 months
  - 0 to 11 months
- B. Select one that best relates to the **frequency** (how often) you performed this task.
- Daily
  - Weekly
  - Monthly
  - Yearly
  - Never
5. Retrieve and properly park vehicles to maximize garage/yard capacity using safe driving practices.
- A. Select one that best relates to the **length** of your experience performing this task.
- 36 or more months
  - 24 to 35 months
  - 12 to 23 months
  - 0 to 11 months
- B. Select one that best relates to the **frequency** (how often) you performed this task.
- Daily
  - Weekly
  - Monthly
  - Yearly
  - Never

6. Monitor and direct pedestrians and drivers into garage/yard in order to ensure an efficient and secure area, using tact and effective communication skills.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

7. Clean and sanitize vehicles for customers using appropriate tools (e.g., glass cleaner, shop cloth rags, vacuum, automated car wash.)

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

8. Dispose of debris and oil contaminated solvent, and dry sweep in order to maintain a clean and safe working environment in accordance with organizational policies/procedures, OSHA, EPA, and standard automotive industry policies and practices.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

9. Provide services and/or information to clients (e.g., demonstrate operation of equipment, shuttle, vehicle recovery and/or towing, vendor repair sites, alternative fuel, Electrical Vehicle (EV) charging stations) to ensure an efficient garage/yard operation.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

10. Maintain a clean and organized work area to ensure a safe and efficient working environment.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

11. Communicate with managers/supervisors and colleagues on status, progress, or potential problems on tasks/projects.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

12. Provide and enforce rules and guidelines to all users of EV Charging Stations, using tact and effective communication skills.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

13. Monitor usage of EV Charging Stations by maintaining sign-in and/or wait list.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never



14. Attend training and/or safety meetings for personal and/or job-related objectives (e.g., upward mobility, career development, departmental/state mandated) to enhance knowledge of job-related functions and meet organizational requirements.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

15. Retrieve vehicle ID status (e.g., vehicle ID, plate, equipment number, make, model, vehicle condition) through visual inspection to assist office staff in completion of sales documents.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

16. Verbally greet and interact diplomatically and tactfully with customers to ensure an efficient garage/yard operation.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

17. Input vehicle mileage and service data in appropriate spreadsheets, dispatch log, or fleet software.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

18. Provide or return vehicles to customers promptly to ensure smooth and efficient operation.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

19. Assist with on-the-job training of new staff by using various resources (e.g., manuals, booklets, tools.)

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

20. Assign staff to carry out necessary tasks to maintain daily operations.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

21. Determine service requirements for vehicles.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

22. Coordinate the daily movement of vehicles which includes receiving, parking of approximately 20-150 vehicles, directing staff, or performing duties personally to effectively manage the daily operation of the garage/yard.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

23. Ensure adequate staff availability on the garage floor and/or yard by maintaining a shift work schedule, reviewing the staff roster, and substituting staff as needed.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

24. Respond promptly and appropriately to customer's requests or inquiries and provide information regarding organizational policies and procedures.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

25. Assist in monitoring and evaluating employee performance using standard appraisal forms, in accordance with organizational policies and guidelines.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

26. Assist in identifying job performance behavior that does not meet standards and offer constructive feedback to improve performance under the direction of management.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

27. Assist management in approving staff requests for time off or overtime either verbally or in writing.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

28. Function as the lead and instruct staff in the proper operation and servicing of equipment by overseeing and monitoring daily tasks.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

29. Assist in ensuring staff receive adequate training by providing demonstrations one-on-one.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never



30. Conduct vehicle records research using fleet management software and examining files, under the direction of management.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

31. Provide clerical support for the unit supervisor by completing various special projects and assignments (e.g., filing, ordering supplies) as needed, under the direction of management.

A. Select one that best relates to the **length** of your experience performing this task.

- 36 or more months
- 24 to 35 months
- 12 to 23 months
- 0 to 11 months

B. Select one that best relates to the **frequency** (how often) you performed this task.

- Daily
- Weekly
- Monthly
- Yearly
- Never

## CONDITIONS OF EMPLOYMENT

Please mark the appropriate box(es) of your choice – you will not be offered a job in locations not marked.

If you are successful in this examination, your name will be placed on an active employment list and referred to fill vacancies according to the conditions you specify on this form. If you are not planning to relocate or are not willing to travel to a distant job location, do not select locations that are a long way from your residence.

## TYPE OF EMPLOYMENT YOU WILL ACCEPT

Please mark the appropriate box(es) - you may check "Any" if you are willing to accept any type of employment. If all are marked and you receive an appointment other than Permanent Full-Time, your name will continue to be considered for Permanent, Full-Time positions.

- |  |   |
|--|---|
| <input type="checkbox"/> Any                     |   |
| <input type="checkbox"/> Permanent, Full Time    | <input type="checkbox"/> Limited Term, Full Time    |
| <input type="checkbox"/> Permanent, Part Time    | <input type="checkbox"/> Limited Term, Part Time    |
| <input type="checkbox"/> Permanent, Intermittent | <input type="checkbox"/> Limited Term, Intermittent |

## LOCATION(S) YOU ARE WILLING TO WORK

**(0005) ANYWHERE IN THE STATE** – if this box is marked, no further selection is necessary.

### NORTHERN CALIFORNIA COUNTIES

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> (0400) Butte     | <input type="checkbox"/> (2300) Mendocino     | <input type="checkbox"/> (4500) Shasta   |
| <input type="checkbox"/> (0600) Colusa    | <input type="checkbox"/> (2500) Modoc         | <input type="checkbox"/> (4600) Sierra   |
| <input type="checkbox"/> (0800) Del Norte | <input type="checkbox"/> (2800) Napa          | <input type="checkbox"/> (4700) Siskiyou |
| <input type="checkbox"/> (0900) El Dorado | <input type="checkbox"/> (2900) Nevada        | <input type="checkbox"/> (4900) Sonoma   |
| <input type="checkbox"/> (1100) Glenn     | <input type="checkbox"/> (3100) Placer        | <input type="checkbox"/> (5100) Sutter   |
| <input type="checkbox"/> (1200) Humboldt  | <input type="checkbox"/> (3200) Plumas        | <input type="checkbox"/> (5200) Tehama   |
| <input type="checkbox"/> (1700) Lake      | <input type="checkbox"/> (3400) Sacramento    | <input type="checkbox"/> (5300) Trinity  |
| <input type="checkbox"/> (1800) Lassen    | <input type="checkbox"/> (3800) San Francisco | <input type="checkbox"/> (5700) Yolo     |
|   | <input type="checkbox"/> (3900) San Joaquin   | <input type="checkbox"/> (5800) Yuba     |

### CENTRAL CALIFORNIA COUNTIES

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> (0100) Alameda      | <input type="checkbox"/> (1500) Kern     | <input type="checkbox"/> (4000) San Luis Obispo |
| <input type="checkbox"/> (0200) Alpine       | <input type="checkbox"/> (1600) Kings    | <input type="checkbox"/> (4100) San Mateo       |
| <input type="checkbox"/> (0300) Amador       | <input type="checkbox"/> (2000) Madera   | <input type="checkbox"/> (4300) Santa Clara     |
| <input type="checkbox"/> (0500) Calaveras    | <input type="checkbox"/> (2100) Marin    | <input type="checkbox"/> (4400) Santa Cruz      |
| <input type="checkbox"/> (0700) Contra Costa | <input type="checkbox"/> (2200) Mariposa | <input type="checkbox"/> (4800) Solano          |
| <input type="checkbox"/> (1000) Fresno       | <input type="checkbox"/> (2400) Merced   | <input type="checkbox"/> (5000) Stanislaus      |
| <input type="checkbox"/> (1400) Inyo         | <input type="checkbox"/> (2600) Mono     | <input type="checkbox"/> (5400) Tulare          |
|  | <input type="checkbox"/> (2700) Monterey | <input type="checkbox"/> (5500) Tuolumne        |

**SOUTHERN CALIFORNIA COUNTIES**

- (1300) Imperial
- (1900) Los Angeles
- (3000) Orange
- (3500) San Benito
- (3300) Riverside
- (3600) San Bernardino
- (3700) San Diego
- (4200) Santa Barbara
- (5600) Ventura

**ADDRESS OR AVAILABILITY FOR EMPLOYMENT CHANGES**

If you would like to change your address, phone number(s), email address, and/or locations and tenure/time base preferences, please log into your CalCareer Account, and click on the Eligibilities tab.