POSITION DUTY STATEMENT

PM-0924 (REV 01/2022)

| CLASSIFICATION TITLE | OFFICE/BRANCH/SECTION | |
|--|---|---------------|
| Associate Governmental Program Analyst | 04 / Construction / Field Construction Office | |
| WORKING TITLE | POSITION NUMBER | REVISION DATE |
| Field Office Administrator | 904-501-5393-XXX | |

As a valued member of the Caltrans leadership team, you make it possible for the Department to provide a safe and reliable transportation network that serves all people and respects the environment.

GENERAL STATEMENT:

Under the general direction of an Area Construction Engineer, a Senior Transportation Engineer, the Field Office Administrator will operate autonomously to assist a Construction field office. The role involves exercising independent judgment on complex operational issues to ensure compliance with program parameters. Responsibilities include reviewing project statuses, responding to inquiries, tracking account usage, analyzing project data, and preparing calculations and contracts to determine project expenditures. The position entails professional-level technical and analytical administrative work to support the Construction field office, collaborating with Resident Engineers and Office Engineers on tasks related to construction contract and office management, as well as customer service.

CORE COMPETENCIES:

As an Associate Governmental Program Analyst, the incumbent is expected to become proficient in the following competencies as described below in order to successfully perform the essential functions of the job, while adhering to and promoting the Department's Mission, Vision, Values, Strategic Imperatives and Goals. Effective development of the identified Core Competencies fosters the advancement of the following Leadership Competencies: Change Commitment, Risk Appetite, Self-Development/Growth, Conflict Management, Relationship Building, Organizational Awareness, Communication, Strategic Perspective, and Results Driven.

- Change Leadership: Develops new and innovative approaches needed to improve effectiveness and efficiency of work products. Encourages others to value change. Considers impact and recommends changes. (Safety First, Cultivate Excellence, Enhance and Connect the Multimodal Transportation Network, Strengthen Stewardship and Drive Efficiency, Lead Climate Action, Advance Equity and Livability in all Communities Engagement, Equity, Innovation, Integrity, Pride)
- Decision Making: Makes critical and timely decisions. Takes charge. Supports appropriate risk. Makes challenging and appropriate decisions. (Safety First, Cultivate Excellence, Enhance and Connect the Multimodal Transportation Network, Strengthen Stewardship and Drive Efficiency, Lead Climate Action, Advance Equity and Livability in all Communities Engagement, Equity, Innovation, Integrity, Pride)
- Continuous Professional Development: Seeks to obtain knowledge and improve performance while supporting others in doing the same. (Safety First, Cultivate Excellence, Lead Climate Action Engagement, Innovation, Integrity, Pride)
- **Problem-solving and Decision-making**: Identifies problems and uses logical analysis to find information, understand causes, and evaluate and select or recommend best possible courses of action. (Safety First, Cultivate Excellence, Strengthen Stewardship and Drive Efficiency Engagement, Innovation)
- Teamwork and Collaboration: Sets team structure. Organizes, leads, and facilitates team activities. Promotes team cooperation and encourages participation. Capable of cross functionality and working well with others on a team to achieve personal goals, team goals, and organizational goals. Takes responsibility for individual actions in order to achieve consistent results. (Safety First, Cultivate Excellence, Enhance and Connect the Multimodal Transportation Network, Strengthen Stewardship and Drive Efficiency, Lead Climate Action, Advance Equity and Livability in all Communities Engagement, Equity, Innovation, Integrity, Pride)
- Customer Focus: Considers, prioritizes, and takes action on the needs of both internal and external customers. (Safety First, Cultivate Excellence, Enhance and Connect the Multimodal Transportation Network, Strengthen Stewardship and Drive Efficiency, Lead Climate Action, Advance Equity and Livability in all Communities Engagement, Equity, Innovation, Integrity, Pride)
- Communication: Expresses oneself clearly in all forms of communication. Gives feedback and is receptive to feedback received. Knows that listening is essential. Keeps others in the Division and other functional units informed as appropriate. (Safety First, Cultivate Excellence, Enhance and Connect the Multimodal Transportation Network, Lead Climate Action Engagement, Integrity)
- Analytical Skills: Approaches problems using a logical, systematic, and sequential approach. Weighs priorities and recognizes underlying issues. (Cultivate Excellence, Strengthen Stewardship and Drive Efficiency Innovation)
- Thoroughness: Ensures that work and information is complete and accurate. Ensures that assignment goals, objectives, and completion dates are met. Documents and reports on work progress. (Cultivate Excellence, Enhance and Connect the Multimodal Transportation Network, Strengthen Stewardship and Drive Efficiency, Lead Climate Action Engagement, Equity, Pride)

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TYPICAL DUTIES:

Percentage Job Description

Essential (E)/Marginal (M)¹

40% I

Provide construction contract administration support to Resident Engineers (RE) and Office Engineers (OE) .

Conduct research, analysis, and consolidation of quantity calculations to generate monthly progress and high-type estimates. Oversee and review records related to construction progress, job expenditures, contract change orders, lane closure charts, labor compliance interviews, utility service requests, weekly working days statements, progress pay estimates, semi-final and final estimates, and contingency balances. Manage contract records in Falcon, ensuring accurate input, reviewing, and auditing document metadata when necessary. Verify the accuracy of contract item payment calculations and initiate computer input for payments. Prepare Estimate Requests and recommend deductions for Liquidated Damages. Make decisions on unsatisfactory progress deductions, considering pending time extensions. Identify and analyze issues with payment for estimates or extra work bills, providing recommendations to Resident Engineers and/or Construction Engineers for resolution of miscalculations or inaccuracies. Ensure timely payment of invoices and maintain relevant files and documentation.

Conduct audits and process Extra Work Billings submitted by contractors. Verify that contractor employees are billed at rates consistent with certified payroll submittals. Audit and cross-check worker hours on certified payrolls with the construction inspector's daily diaries to ensure accuracy.

Examine data from the Daily Reports of Resident Engineers and Assistant Resident Engineers to identify chargeable working and non-working days for the contractor. Produce Weekly Statements of Working Days Reports for the respective contracts based on this analysis.

Efficiently manage project databases and files, encompassing tasks such as filing, storage, and archiving. Handle the processing and submission of COZEEP requests and cancellations. Additionally, oversee the processing and routing of correspondence and change orders for streamlined project management.

30% E

Provide extensive support to the Senior Transportation Engineer, handling diverse responsibilities such as budgetary management, reporting, and compliance tasks. This includes the analysis, monitoring, and auditing of payments to contractors, overseeing project expenditures for Department Furnished Materials (DFM) and Resident Engineer (RE) office funds to ensure compliance with budgetary constraints. Maintain a vigilant eye on upcoming and ongoing construction contracts, respond to inquiries, and take corrective action when necessary to keep projects within allocated budgets. Contribute to labor compliance paperwork monitoring and tracking on a monthly, annual, and final basis. Furthermore, assist in the preparation and submission of cost recovery documents for damage to State property and manage the organization of tailgate safety meetings, ensuring proper documentation and routing for signatures.

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25% E

Provide general administrative office support. Utilize various State accounting systems to initiate and independently manage contract files, service contracts, purchase office equipment and supplies with the CAL-Card and various other procurement methods as established by State accounting procedures and follow all CalCard policies & procedures for purchasing and account reconciliation. Use the Materials Management and Aquisitions (MMA) System or Integrated Maintenance Management System (IMMS) for warehouse ordering of supplies or equipment. Audit, review, procures, and maintains State equipment, including but not limited to vehicle inventories, cell phones, survey and office equipment assigned to the construction unit and each employee in the unit. Initiate and manage contracts and leases for RE office. Ensure that all office expenditures are within the construction unit to each employee in the unit. Ensure that all office expenditures within the budgeted allocation for the construction office. Prepares reports and graphs and provide resolutions for resource expenditures. Develop a system and spreadsheets for the purpose of tracking construction office contract agreements, payments and equipment. Prepare and present detailed expenditure reports, charts, graphs, and projection/forecasting for the RE office.

Act as office liaison with district office staff to provide administrative support including: the execution of office service contracts, payroll or TEC checks, collection/distribution of various forms and paperwork, vehicle coordination, facilities and mobile devices.

Maintain office calendars for conference rooms for recurring meetings, such as safety meetings, Dispute Resolution Boards (DRB), partnering, training classes or miscellaneous project meetings.

5% N

Receive and process incoming mail, assist with outgoing mail. Provide face-to-face customer service for staff, visitors and vendors. Attend training as deemed mandatory or necessary which may require travel and overnight stay. Incumbent may perform other duties within the scope of the unit as required.

¹ESSENTIAL FUNCTIONS are the core duties of the position that cannot be reassigned. MARGINAL FUNCTIONS are the minor tasks of the position that can be assigned to others.

SUPERVISION OR GUIDANCE EXERCISED OVER OTHERS

This position does not supervise other employees, but may serve as lead at the direction of the manager.

KNOWLEDGE, ABILITIES, AND ANALYTICAL REQUIREMENTS

Knowledge of: Principles of public administration, organization and management; analytical techniques; effective oral and written communication techniques; district and departmental purchasing and budgetary policies, The Gregg Reference Manual, State Administrative Manual and a large and exacting body of purchasing rules and regulations. Computer knowledge in various software and programs needed to perform the office automation functions.

Ability to: Analyze data and situations, identify and solve problems, reason logically and draw valid conclusions; develop effective solutions; establish and maintain effective working relationships with others; communicate effectively orally and in writing; understand and effectively implement departmental policy; be resourceful in independently researching and using processes available to meet program objectives; must be capable of recognizing potential problems and assessing their effect for solutions. Incumbent must be able to evaluate budget constraints, Division, District and Departmental policies.

Analytical Requirements: Must be able to reason logically, conduct research and draw conclusions; interpret, apply and adhere to Division, District and Departmental Policies; determine the priority to be given to all daily/weekly/monthly functions; analyze administrative problems and adopt an effective course of action; develop, implement and revise methods and procedures.

RESPONSIBILITY FOR DECISIONS AND CONSEQUENCES OF ERROR

Incumbent must work independently and is accountable to the Senior Transportation Engineer for all decisions made and will be given broad latitude in performing assigned responsibilities. The incumbent's decisions and recommendations on the purchasing process are paramount for the optimum use of the Division's Operating Expense Budget allocation. Errors in judgment could result in unnecessary or expensive purchases. Errors in monitoring contracts could result in costly overruns. Failure to follow CalCard policies could result in loss of purchasing authority negatively impacting field office operations.

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PUBLIC AND INTERNAL CONTACTS

This position will have extensive contact with all levels of employees from all internal departmental functions as well as public contact with contractors, consultants and vendors.

PHYSICAL, MENTAL, AND EMOTIONAL REQUIREMENTS

Employee may be required to move large or cumbersome reports/plans from one location to another; occasional bending, stooping and kneeling. The workload is subject to frequent, substantial, and unexpected changes within a few months. Needed are the following requirements:

Mental requirements include sustained mental activity needed for report writing, problem solving, analysis and reasoning. Must have the ability to multi-task, adapt to changes in priorities, and complete tasks or projects with short notice. Must have the ability to develop new insights into situations and apply innovative solutions to make organizational improvements; enable others to acquire the tools and support they need to perform well; understand linkages between administrative competencies and mission needs.

Emotional requirements include the ability to develop and maintain cooperative working relationships; respond appropriately to difficult situations; recognize emotionally charged issues or problems; and acknowledge the various responses. Must be able to deal effectively with pressure, maintain focus and intensity yet remain optimistic and persistent, even under adversity. Will consider and respond appropriately to the needs, feelings, and capabilities of different people in different situations; is tactful and treats others with respect.

SPECIAL PERSONAL CHARACTERISTICS

Willingness as a learner to do routine or detailed work in order to learn the practical application of administrative principles; a demonstrated capacity for development as evidenced by work history, academic attainment, participation in school or other activities, or by well-defined occupational or vocational interests; and willingness and ability to accept increasing responsibility.

WORK ENVIRONMENT

While at their base of operation, employee will work in a climate-controlled office under artificial lighting. Employee may be required to travel on occasion, be transferred to work at another construction field office, or reassigned to work for another senior and/or a different project due to operational need.

This position may be eligible for telework. The amount of telework is at the discretion of the Department and based on Caltrans's current telework policy. While Caltrans supports telework, in-person attendance may be required based on operational needs. Employees are expected to be able to report to their worksite with minimal notification if an urgent need arises. The incumbent may be required to conduct business travel on behalf of the Department or commute to the headquartered location. Business travel reimbursements considers an employee's designated Headquarters Location, primary residence, and may be subject to CalHR regulations or applicable bargaining unit contract provisions. All commute expenses to the headquartered location will be the responsibility of the incumbent.

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