## DEPARTMENT OF CHILD SUPPORT SERVICES

## **DUTY STATEMENT**

ASD 046 (REV. 03/2024)

• 7	pe of Duty Statement:		Revision	Date:					
1	Position Information								
Α.	Employee Name:								
B.	Position Number:	C. CBID:	D. WWG:	E. Effective Date:					
_	Ol 'f' I'		C Walter Tiller						
Г.	Classification Title:		G. Working Title:						
Н.	Division:	I. Branch/Section	 on/Unit:						
			•						
2.	POSITION REQUIREMENTS								
Sp	ecial Requirement: Check All t								
	Bilingual Fluency (Non-El Background Check Req	0 0,	Specify Below						
	Other - Specify Below	Oliciticitis							
A.	Special Requirements Descrip	tion, as applicable	<del>)</del> :						
В.	Conflict of Interest Required (C	Gov. Code 87300.	et sea.)?	Yes	No				
	is position is designated under	· · · · · · · · · · · · · · · · · · ·		sition is responsible f	or				
	aking or participating in the mo								
	aterial effect on personal finan thin 30 days of appointment. Fo		• •	•	m 700				
	quirements may void the appo			illelesi Code					
	SUPERVISION								
A. Supervision Received:									
A.	Supervision Received:								
Α.	Supervision Received:								
Α.	Supervision Received:								
A.	Supervision Received:								
А.	Supervision Received:								
A.	Supervision Received:								
Α.	Supervision Received:								
Α.	Supervision Received:								

4. DUTIES AND RE	ESPONSIBILITIES OF THE POSITION	
	CONDUCT, ATTENDANCE AND PERFORMA	ANCE EXPECTATIONS
Child Support Se attendance; cor with the public a specific tasks, me	ires the incumbent conduct oneself in activices leadership practices and principles in municate effectively and professionally and/or other employees; develop and match and adhere to all department of the manner; and adhere to all departments.  GENERAL STATEMENT	, maintain consistent and regular (both orally and in writing) in dealing intain knowledge and skills related to nent; complete assignments in a ntal policies and procedures.
A. Percentage of Time Performing	B. An itemized listing of the specific job spent on each separate and distinct task functions identified. Percentages must be accepted to the control of the specific job spec	c, with essential and marginal
Duties	equal 100%. (No duties less than 5%.).  ESSENTIAL FUNCTION	<b>6</b>
IT Damerin.	1	
IT Domain: Check All That	Business Technology Mgmt.	Software Engineering
Apply	IT Project Mgmt.	System Engineering
	Information Security	Client Services
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MARGINAL FUNCTIONS		
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#### 5. WORKING ENVIRONMENT AND PHYSICAL REQUIREMENTS

#### Office Centered

Incumbent's workspace will be a two-story, office building environment with standard modular cubicle or office spaces, temperature control and artificial lighting. Requires sitting for long periods of time while using a personal computer for email communication, reviewing documents, and attending meetings. Incumbent must be able to sit for extended periods of time attending meetings or sit and/or stand while working. Incumbent may perform repetitive hand motions such as typing, push, pull, reach, or bend (neck and waist). The work environment is fast-paced and can be demanding. May require periodic work during non-standard hours and during weekends to meet workload needs. Travel may be required for meetings or to attend professional training and/or events.

#### **Remote Centered**

Incumbent's workspace will be divided between an office-centered, two-story, professional office building environment and a remote-centered work location in accordance with an approved telework agreement. Dedicated remote-centered workspaces must comply with all departmental and state safety and security policies. Requires sitting for long periods of time while using a personal computer, reviewing documents, and attending meetings remotely. The office-centered workspace consists of an office building environment with standard modular cubicle or hoteling office space, and artificial lighting. Requires sitting for long periods of time while using a personal computer, reviewing documents, and attending meetings remotely or in designated areas. The work environment is fast-paced and can be demanding. May require periodic work during nonstandard hours and during weekends to meet workload needs. Travel may be required to attend professional training and/or events. Remote centered teleworkers must forgo telework when their physical presence is required in the office on a regularly scheduled telework day.

6.	OTHER RESPONSIBILITIES
A.	. Independence of Action and Consequences:

## DEPARTMENT OF CHILD SUPPORT SERVICES

## **DUTY STATEMENT**

ASD 046 (REV. 03/2024)

1 Decition Information			
1 Decilies Information			
1. Position Information			
A. Employee Name:			
Vacant			
	). WWG:	E. Effec	ctive Date:
817-630-5157-717 R01 2			
	3. Working Title		
Staff Services Analyst Performance Management Analyst			
H. Division: I. Branch/Section/			
	Employee Relations Se	ection/Perfo	rmance Management Unit
2. POSITION REQUIREMENTS			
Special Requirement: Check All that Apply			
Bilingual Fluency (Non-English Language) - Sp	ecity Below		
Background Check Requirements			
Other - Specify Below			
A. Special Requirements Description, as applicable:		·	
Performs duties under the supervision of the Performance Mo	anagement Unit	PMU) Ma	anager in the
Employee Relations Section.			
	١٥	1 v	
B. Conflict of Interest Required (Gov. Code 87300, et s		Yes	✓ No
This position is designated under the Conflict-of-Interes			•
making or participating in the making of governments material effect on personal financial interests. The app			
within 30 days of appointment. Failure to comply with	·		•
requirements may void the appointment.		ii ii Ci C3i X	Code
3. SUPERVISION			
A. Supervision Received:	ous susual in the Fig.		Deletiene Centien
Performs duties under the supervision of the Staff Services Ma	anager i in the En	іріоуее к	relations section.

4. DUTIES AND RE	SPONSIBILITIES OF THE POSITION			
	CONDUCT, ATTENDANCE AND PERFORMANCE EXPECTATIONS			
	ires the incumbent conduct oneself in accordance with the Department of			
Child Support Services leadership practices and principles, maintain consistent and regular				
	nmunicate effectively and professionally (both orally and in writing) in dealing			
· ·	nd/or other employees; develop and maintain knowledge and skills related to			
•	ethodologies, materials, tools, and equipment; complete assignments in a			
timely and efficie	ent manner; and adhere to all departmental policies and procedures.			
	GENERAL STATEMENT			
·	on of the Staff Services Manager I, the Staff Services Analyst in the Employee Relations			
	Human Resources Branch, is a journey level analyst who, with guidance, supports and			
personnel manage	ne varied and complex technical work of the Department's labor relations and			
personner manage	meni programs.			
A. Percentage	B. An itemized listing of the specific job duties and the percentage of time			
of Time	spent on each separate and distinct task, with essential and marginal			
Performing	functions identified. Percentages must be listed in descending order and must			
Duties	equal 100%. (No duties less than 5%.).			
	ESSENTIAL FUNCTIONS			
IT Domain:	FOR INFORMATION TECHNOLOGY (IT) CLASSIFICATIONS ONLY			
Check All That	Business Technology Mgmt. Software Engineering			
Apply	☐ IT Project Mgmt. ☐ System Engineering			
	☐ Information Security ☐ Client Services			
25 %	Assists with the review, research, and consults with departmental leadership and			
	provides assistance, interpretation, and guidance to managers and supervisors			
	concerning civil service laws and rules, personnel management practices, and			
	collective bargaining agreements to ensure the most current and up-to-date			
	knowledge for the specific personnel management issues at hand. Maintains ongoing			
	commmunication with the Performance Management Manager. Identifies best			
	practices in making recommendation on changes to the program as appropriate.			

Supports serving as a consultant and advisor to all levels of management on the 25 % preventive, corrective, and adverse action phases of the progressive discipline process. Drafts, reviews, evaluates, and provides guidance to program management regarding draft personnel actions, which include counseling memoranda, expectations, rejections during probation, Absent Without Leave (AWOL) issues, and formal adverse action; consults with departmental attorneys. Coordinates and ensures actions are legally served and employee's Skelly rights are met. 20 % Supports the Labor Relations Officer in reviewing and providing recommendations on new, updated and revised DCSS policies for potential Labor Relation (LR) issues; Researches various bargaining unit contracts, State Personnel Board laws and rules, Departmental policies, California Department of Human Resources (CalHR) announcements, laws and policies of labor administration to obtain necessary information as needed to prepare department-level grievances. Assists with grievance conferences, as needed. Interprets and administers Memorandums of Understanding (MOUs), laws, rules, policies, procedures, past practices, and other resources related to LR and provides technical assistance to DCSS staff on a variety of issues such as access to facilities, union activities and materials, compliance with MOU provisions for DCSS employees; consults with and provides technical assistance to the Personnel Officer on classification, pay, personnel management and selection matters for LR impact. Assists in the preparation of Union notices regarding changes in the MOUs.

15 %	With guidance, supports collaboration to build strategic and positive work relationships with other departments and DCSS management, as needed, to address and resolve LR issues for DCSS employees; analyzes and assesses impact of transition of functions and employees between DCSS and other entities, and develops and implements recommendations aimed at mitigating any potential employee impact.  Assists with serving as a liaison with CalHR and Labor Unions, including liaison with on-site job stewards; reviews and implements union leave requests and reimbursement; facilitates communication between departmental managers and supervisors, CalHR, union representatives, job stewards and employees on LR issues.
10 %	With guidance, develops and conducts training for departmental management staff on employee evaluations, performance management, including progressive discipline, and labor relations issues.

MARGINAL FUNCTIONS				
5 %	Assists with providing assistance and consultation to Health and Safety Officer on workplace violence and other related issues for LR impact; responds to inquiries from departmental and external customers on LR issues and performs other necessary duties as required.			
100 %	TOTAL			

#### 5. WORKING ENVIRONMENT AND PHYSICAL REQUIREMENTS

# Office Centered

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# **✓** Remote Centered

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#### 6. OTHER RESPONSIBILITIES

### A. Independence of Action and Consequences:

A high degree of independence is exercised whereby errors in judgment, ineffective representation, or mistakes can have significant impact on the department. These can result in unnecessary loss of arbitration, filing of unfair labor practice charges, grievances, negative relations with labor union representatives and employees, and potential job actions.

B. Personal Contacts:		
7. Acknowledgements		
certify that I possess essential perso	I have read and understand the duties listed above and I and qualifications including integrity, initiative, dependability, k cooperatively with others. I have received a copy of the	
I can perform these duties with or v	without reasonable accommodation: Yes No	
f you believe reasonable accommodation is necessary, discuss your concerns with the hiring supervisor. If unsure of a need for reasonable accommodation, inform the hiring supervisor, who will notify the Reasonable Accommodation Coordinator in the Equal Employment Opportunity and Diversity Office.		
Duties of this position are subject to	change and may be revised as needed or required.	
Employee's Name (Print):		
Employee's Signature:		
Date:		
3. Supervisor's Acknowledgment: I certify this duty statement represents current and an accurate description of the essential functions of this position. I have discussed the duties of this position with and provided the above-named employee a copy of this duty statement.		
supervisor's Name (Print):		
Supervisor's Signature:		
Date:		

B. Personal Contacts:		
7. Acknowledgements		
certify that I possess essential perso	: I have read and understand the duties listed above and I onal qualifications including integrity, initiative, dependability, of k cooperatively with others. I have received a copy of the	
I can perform these duties with or v	without reasonable accommodation: Yes No	
supervisor. If unsure of a need for rewill notify the Reasonable Accommand Diversity Office.	nodation is necessary, discuss your concerns with the hiring easonable accommodation, inform the hiring supervisor, who modation Coordinator in the Equal Employment Opportunity of change and may be revised as needed or required.	
Employee's Name (Print):		
Employee's Signature:		
Date:		
accurate description of the essent	I certify this duty statement represents current and an ial functions of this position. I have discussed the duties of this ove-named employee a copy of this duty statement.	
Supervisor's Name (Print):		
Supervisor's Signature:		
Date:		