



# **Staff Services Manager 2 (Managerial) (LEAP) LEAP MINIMUM QUALIFICATIONS ASSESSMENT (READINESS EVALUATION)**

**Exam Code: 0PBGU**

**Department: State of California**

**Exam Type: Open/Service-wide**

**Final Filing Date: Continuous**

## **CLASSIFICATION DETAILS**

**Staff Services Manager 2 (Managerial) (LEAP) – \$7,976.00 - \$9,059.00 per month**

[View the Staff Services Manager 2 \(Managerial\) classification specification](#)

## **INTRODUCTION TO THE LEAP PROGRAM**

The Limited Examination and Appointment Program (LEAP) is an alternative examination and appointment process designed to facilitate the recruitment and hiring of persons with disabilities into the State of California civil service. The LEAP examination process is a two-part process that consists of: (1) a Minimum Qualifications Assessment (Readiness Evaluation) **and** (2) a Job Examination Period that is administered and evaluated in the work setting.

To qualify to take this LEAP Minimum Qualifications Assessment (Readiness Evaluation), you **must** first have LEAP certification issued by the Department of Rehabilitation (DOR). For information regarding obtaining LEAP certification from the DOR, visit the [Department of Rehabilitation website](#) and use the search term LEAP Certification. There you will find a link to Find an Office. Alternatively, to find a DOR office near your home, call (916) 5585300, TTY (916) 558-5302.

The legal authority for the Limited Examination and Appointment Program is Government Code Sections 19240-19244.

## **APPLICATION INSTRUCTIONS**

Final Filing Date: Continuous

**Who Should Apply:**

Persons who meet **all** of the following criteria:

1. Individuals with a disability, a record of a disability, or who are regarded as having a disability that limits one or more major life activities
2. Individuals who have Limited Examination and Appointment Program (LEAP) certification from the California Department of Rehabilitation
3. Individuals who satisfy the minimum qualifications as stated in the minimum qualifications section below

Once you have passed this Minimum Qualifications Assessment (Readiness Evaluation), you may not retake it for **24 months**.

**How to Apply:**

The link to connect to the **Staff Services Manager 2 (Managerial) (LEAP)** Minimum Qualifications Assessment (Readiness Evaluation) is located on this bulletin in the Taking the Minimum Qualifications Assessment (Readiness Evaluation) section.

**Special Testing Arrangements:**

If you require special testing arrangements due to a verified disability or medical condition, please contact:

California Department of Human Resources  
CalCareer Service Center  
1810 16<sup>th</sup> Street  
Sacramento, CA 95811  
Phone: (866) 844-8671  
Email: [CalCareer@CalHR.CA.GOV](mailto:CalCareer@CalHR.CA.GOV)

California Relay Service: 7-1-1 (TTY and voice)

TTY is a Telecommunications Device for the Deaf, and is reachable only from phones equipped with a TTY Device.

**MINIMUM QUALIFICATIONS**

All applicants must meet the education and/or experience requirements as stated on this exam bulletin to be able to pass this LEAP Minimum Qualifications Assessment (Readiness Evaluation). Part-time or full-time jobs, regardless of whether paid or volunteer or inside or outside California state service, may count toward experience.

**Staff Services Manager 2 (Managerial)**

**Either 1**

One year of experience in the California state service performing the duties of a Staff Services Manager 1.

**Or 2**

One year of experience in the California state service performing analytical staff duties of a class with a level of responsibility not less than that of Associate Governmental Program Analyst. **and**

Current employment in a class with a level of responsibility not less than that of Staff Services Manager 1.

**Or 3**

Two years of experience in the California state service performing analytical staff duties of a class with a level of responsibility not less than that of Associate Governmental Program Analyst.

**Or 4**

Experience: Four years of increasingly responsible management, personnel, fiscal, planning, program evaluation, or related analytical experience which shall have included the preparation of reports and the presentation of recommendations to management beyond the trainee level, at least one year of which must have been in a supervisory capacity. (Experience in the California state service applied toward this requirement must include one year performing the duties of a class with a level of responsibility not less than that of Staff Services Manager 1.) (In appraising experience more weight will be given to the breadth of pertinent experience and the evidence of the candidate's ability to accept and fulfill increasing responsibilities than to the length of the experience.) **and**

Education: Equivalent to graduation from college. (Additional qualifying experience may be substituted for the required education on a year-for-year basis.)

**POSITION DESCRIPTION**

**Staff Services Manager 2 (Managerial)**

This is the first management level over analytical and administrative work. Positions in this class have significant responsibilities for formulating or administering agency or departmental policies and programs. In most settings, persons at this level are in charge of a well established and fully developed Staff Services function in a moderate to large department. Positions at this level normally supervise a moderate to large number of technical staff and spend the majority of their time in supervisory and managerial activities as distinct from working level assignments. On rare occasions, positions at this level may function as nonsupervisory experts. Positions at the Staff Services Manager 2 level may be characterized by the following allocation criteria:

- (a) In a moderate to large size department, directs a fully developed Staff Services function characterized by the supervision of a moderate to large number of subordinate technical staff.
- (b) May supervise a small technical staff in a small-to medium-sized department in a specialized operation when one of the following criteria are met:
  - (1) There is responsibility for a complex operation with multiple department influence.
  - (2) There is responsibility for a complex operation that is central to a department's primary mission.
- (c) Supervises a large group of technical staff in a well-defined and established departmental function, typically through subordinate supervisors.

- (d) Functions as a nonsupervisory expert in a position that meets all the following criteria:
- (1) The function to be performed is critical to the department's basic mission.
  - (2) The level of expertise required is definably greater than that for any other supervisory position at this level in terms of both education and experience.
  - (3) The person proposed for the position has an established reputation in the area of expertise required.
- (e) In a small-to moderate-sized department, directs a variety of Staff Services functions as Chief of Administrative Services.

### **MINIMUM QUALIFICATIONS ASSESSMENT (READINESS EVALUATION) SCOPE**

This assessment consists of the following test component:

#### **Minimum Qualifications Assessment (Readiness Evaluation) – Pass or Fail**

To obtain a position on the **Staff Services Manager 2 (Managerial)** referral list, a pass result must be received. Applicants will receive their result upon completion of this Minimum Qualification Assessment.

### **REFERRAL LIST INFORMATION**

A servicewide, open referral list for the **Staff Services Manager 2 (Managerial)** classification will be established for the State of California (all State of California departments, statewide).

The names of persons who successfully pass this Minimum Qualifications Assessment (Readiness Evaluation) will be merged onto a LEAP Referral List for the **Staff Services Manager 2 (Managerial)** classification. Candidates who pass the Minimum Qualifications Assessment (Readiness Evaluation) will remain on the list for 24 months. All State departments may use the **Staff Services Manager 2 (Managerial)** Referral List to select candidates for vacant positions.

LEAP Referral List eligibility expires 24 months after it is established. Competitors must then retake the **Staff Services Manager 2 (Managerial)** Minimum Qualifications Assessment to reestablish list eligibility.

### **LEAP EXAMINATION PROCESS INFORMATION**

#### **PART 1: MINIMUM QUALIFICATIONS ASSESSMENT (READINESS EVALUATION)** **– Weighted 100%**

This LEAP Minimum Qualifications Assessment (Readiness Evaluation) consists solely of minimum qualification questions that assess the training, experience and education that you have previously obtained. Your responses to the questions will determine if the training, experience, and education you have, meet the minimum qualifications for the Staff Services Manager 2 (Managerial) classification. If your Minimum Qualifications Assessment (Readiness Assessment) result is “pass”, your name will be placed on the Staff Services Manager 2 (Managerial) Referral List and you will have referral list eligibility to apply for Staff Services Manager 2 (Managerial) vacancies.

Applicants who obtain Staff Services Manager 2 (Managerial) LEAP Referral List eligibility must compete for state of California job vacancies in order to begin PART 2 of this process, which is called the JOB EXAMINATION PERIOD (JEP).

## **PART 2: JOB EXAMINATION PERIOD (JEP)**

The JEP begins after you are hired and obtain an examination appointment. When you perform the duties of your state job, you will be evaluated on your job performance every four weeks or more often. Your evaluation will be based on the classification specification and the duty statement of the position.

The JEP will be the same length as the length of the probationary period for the same nonLEAP classification.

**After successful completion of both the Minimum Qualifications Assessment and the JEP, the result will be a transition from an examination appointment to a standard appointment as a Staff Services Manager 2 (Managerial). If appointed through the LEAP examination process, you will not be required to serve a probationary period.**

## **TAKING THE MINIMUM QUALIFICATIONS ASSESSMENT (Readiness Evaluation)**

**[Take the Minimum Qualifications Assessment \(Readiness Evaluation\) for Staff Services Manager 2 \(Managerial\) \(LEAP\)](#)**

## **TESTING DEPARTMENTS**

State of California (all State of California departments)

## **CONTACT INFORMATION**

If you have any questions concerning this examination, please contact:

California Department of Human Resources  
CalCareer Service Center  
1810 16th Street  
Sacramento, CA 95814  
Phone: (866) 844-8671  
Email: [CalCareer@CalHR.CA.GOV](mailto:CalCareer@CalHR.CA.GOV)

California Relay Service: 1-800-735-2929 (TTY), 1-800-735-2922 (Voice)

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## **EQUAL OPPORTUNITY EMPLOYER**

The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right of family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding, and related medical conditions), and sexual orientation.

## DRUG FREE STATEMENT

It is an objective of the State of California to achieve a drug-free State work place. Any applicant for State employment will be expected to behave in accordance with this objective, because the use of illegal drugs is inconsistent with the law of the State, the rules governing civil service, and the special trust placed in public servants.

## GENERAL INFORMATION

Examination and/or Employment Application (STD 678) forms are available at the California Department of Human Resources, local offices of the Employment Development Department, and through your [CalCareer Account](#).

If you meet the minimum qualifications stated on this bulletin, you may take this assessment. The assessment described in this bulletin will be rated and all applicants who pass will be placed on the **Staff Services Manager 2 (Managerial)** referral list.

The California Department of Human Resources (CalHR) reserves the right to revise the examination to better meet the needs of the service, if the circumstances under which this assessment was planned, change. Such revision will be in accordance with civil service laws and rules and all applicants will be notified.

**General Qualifications:** Applicants must possess essential personal qualifications including integrity, initiative, dependability, good judgement, the ability to work cooperatively with others, and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.