

CalCareers Multi-Factor Authentication

Frequently Asked Questions

CalCareers Multi-Factor Authentication or MFA is scheduled to be implemented in late Fall of 2026. Additional MFA communication and resources such as How-To Guides will be made available when the feature is implemented.

1. What is Multi-Factor Authentication?

Multi-Factor Authentication or MFA is a security feature that requires two or more verification methods to log in. This is also referred to as Two-Step or Two-Factor Verification.

2. Why is CalCareers implementing an MFA for users?

MFA is an option to strengthen your CalCareers Account's security and to prevent unauthorized access to sensitive data.

3. Am I required to enable MFA in my CalCareers Account?

No; enabling MFA on your CalCareers Account is optional. CalCareers Users can opt in or out at any time.

4. Is MFA required to create a CalCareers Account or apply for a State Job or take an exam?

No; this optional security feature is not required to create a CalCareers Account, apply for a State Job, or take an exam.

5. If I enable MFA in my CalCareers Account, can I disable it in the future?

Users will be able to adjust their MFA settings at any time to disable this feature from inside their CalCareers Account.

6. I am interested in adding MFA to my account. What are the MFA options?

By default, users can authenticate by sending a code to the email address associated with their CalCareers Account. Users can also choose to use an authenticator application (such as Google Authenticator, Microsoft Authenticator, and DUO); if desired, you will have the option to switch back to only using email if you change your mind.