Information Technology Technician

Study Guide

Selections Division

California Department of Human Resources

1515 S Street, Suite 400N

Sacramento, CA 95811

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INTRODUCTION

Thank you for your interest in the Information Technology Technician classification. This guide is designed to familiarize and assist you with preparing for the Information Technology Technician examination. The examination contains 30 multiple-choice items in one content section: Information Technology Technician. However, it is important to note that actual test questions may vary in format and content.

How Should I Prepare For The Written Examination?

To prepare for the Information Technology Technician written examination, you should study the content assessed in each section of the test.

Test-Taking Tips

The Information Technology Technician examination has a 45 minute time limit, so it is important that you work quickly, but not so fast as to become careless. Always read all the possible choices before selecting your answer. If you do not know the answer to a question, it is usually best to skip it and move on to the others questions. Your score will be based on the number of correct responses. If you are unsure of the answer to a question, eliminate the answers you believe are incorrect, and mark the choice that is the best response. It is a good practice to manage your time, pace yourself, and avoid getting stuck on any single question.

Test Content

This examination is designed to test your foundational knowledge in the various areas of Information Technology at the level of an Information Technology Technician.